

STAFF REPORT

DATE: December 14, 2017
TO: Utility Rate Advisory Commission
FROM: Richard Tsai, Environmental Resources Manager
SUBJECT: Solid Waste Collection Service Options Review

Recommendations

Informational only

Background and Analysis

The city contracted with R3 Consulting Group, Inc. (R3) in June 2017 to conduct a solid waste cost of service and rate design study. R3 has provided staff with a draft service option summary review and associated estimated rate impacts, included as Attachment 1 to this report.

Since the introduction of the organics program put in place last year, and subsequent modifications to the pickup schedule, the city has received extensive customer feedback regarding the loose in the street (LITS) yard material pile collection, which has led to LITS emerging as a major focus of this study. The city has also received customer feedback regarding the timing of street sweeping after LITS service, with the majority of customers requesting timely and more frequent street sweeping. Different scenarios for the LITS service are outlined in the working draft attached.

After receiving feedback, comments and questions from the URAC at this meeting, staff will work with R3 and DWR to revise the draft and return to the commission for a recommendation in February 2018.

Attachment

1. Service Option Summary Review – Working Draft